



Quality Improvement/Compliance Manager

Radiant Health Centers (RHC) seeks a Quality Improvement/Compliance Manager who wants the opportunity to be part of a team who is currently expanding its capacity with plans to create a Federally Qualified Health Center (FQHC) for the LGBTQ+ community. This person will be responsible for the oversight of clinic analytics to ensure a proactive approach to the improvement of quality care, patient outcomes and maximization of resources.

With a team of caring and committed individuals and hundreds of dedicated volunteers, RHC is working to eliminate the stigma and overcome health disparities impacting the Lesbian, Gay, Bisexual, Transgender, Queer + (LGBTQ+) community by providing healthy and compassionate care options, including case management and other services for HIV+ Orange County residents, and medical care for the larger community.

The Quality Improvement/Compliance Manager's role is to:

- Plan, design, implement, evaluate, and maintain a quality improvement program and compliance plan.
- Lead the development and management of a clinical analysis program to support clinic management in the decision-making process related to clinical quality improvement.
- Responsible for developing methods for data collection and extraction.
- In collaboration with the Medical Director, ensure QI plan meets clinical standards of care and achieves the desired outcomes.
- Coordinate the tracking and reporting of clinical outcomes and recommend a corrective action plan.
- Revise policies and procedures annually to ensure compliance with legal, risk management, accreditation, and regulations.
- Monitor clinic for compliance with OSHA, Infection Control, CLIA and Material Data Sheets (MSDS) standards.

The ideal candidate will have the following qualities and qualifications:

- Minimum requirement is a Bachelor of Science in Health Science, Administration, or related field.
- Minimum of 3- 5 years of progressive experience in Quality Improvement, Compliance, and coordination of healthcare programs in a healthcare facility, preferably with a federally funded health center.
- Possesses knowledge of clinical quality principles, methods, and tools, including computer application related to QI.
- Demonstrated understanding of the primary care practice management environment.
- Must be fully vaccinated and boosted.

How to Apply

To apply for Quality Improvement/Compliance Manager position, please forward a cover letter and resume using one of the following methods:

- Email your resume and cover letter to losborn@radianthealthcenters.org.
- Mail to Radiant Health Centers, Attn: Lisa Osborn, 17982 Sky Park Circle, Ste J, Irvine, CA 92614
- Fax to (949) 809-5779

RHC is an equal opportunity employer