



Client Support Services

Radiant Health Centers (RHC), seeks a Client Support Services Case Manager. This position conducts intakes, provides support, completes psychosocial assessments, and assists monolingual Spanish-speaking prospective clients who are receiving medical care.

With a team of caring and committed individuals and hundreds of dedicated volunteers, RHC is working to eliminate the stigma and overcome health disparities impacting the Lesbian, Gay, Bisexual, Transgender, Queer + (LGBTQ+) community by providing healthy and compassionate care options.

RHC is the largest Orange County provider for such healthcare services and is currently expanding its capacity with plans to create a dedicated Federally Qualified Health Center (FQHC) for the LGBTQ+ community.

Client Support Services will perform:

- Registration, assessment and service planning of medically stable clients.
- Education of clients and their support systems regarding HIV disease, treatment and prevention, community resources and public benefits.
- Assistance with applications for federal, state disability, general relief, Medi-Cal/CalOPTIMA, etc.
- Maintain regular follow up with clients on assigned caseload and assess for ongoing needs.
- Maintain communication between inter and intra agency service providers to coordinate services.
- Collaborate with agency departments to support client needs.

The ideal candidate will have the following qualities and qualifications:

- Ability to work with diverse populations.
- Demonstrate a positive caring attitude, be client focused; value and respect others.
- Must exercise patience, understanding and concern for each client's health, safety, development, and enjoyment of life.
- Prefer a Bachelor's degree or comparable case management experience.
- Bilingual (English and Spanish)

How to Apply

To apply for Client Support Services position, please forward a cover letter and resume using one of the following methods:

- Email your resume and cover letter to Amanda Peraza aperaza@radianthealthcenters.org.
- Mail to Radiant Health Centers, Attn: Amanda Peraza, 17982 Sky Park Circle, Ste J, Irvine, CA 92614
- Fax to (949) 809-5779
- No phone calls, please

RHC is an equal opportunity employer