Providing compassionate healthcare to the LGBTQ+ community.

Radiant Health Centers
Annual Report 2020-2021
OUR MISSION

Radiant Health Centers provides the LGBTQ+ community medical services that are compassionate and comprehensive while continuing to serve those living with and affected by HIV.

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MESSAGE FROM RADIANT HEALTH CENTERS CEO, PHILIP YAEGER AND BOARD CHAIR, DAVID HARROD

We’d like to thank our donors and supporters who stood by Radiant Health Centers during the past turbulent year “2020.” You were instrumental in keeping our services operating to meet our client’s needs and address the tremendous number of new client referrals that resulted from the COVID-19 pandemic.

With an increase in mental health referrals, our HIPAA compliant telehealth platforms proved to be a lifeline for our existing and new clients allowing our team to provide care coordination and counseling without disruption. Food distribution and delivery remained operational throughout the year, as did housing coordination and emergency financial services.

Our clinic closed briefly during the early months of COVID while we put health precautions in place to protect our clients and staff. Upon reopening, appointments for in-person care grew to elevated levels and we continue to see increased traffic in our clinic. To ensure we were reaching all who needed care, we expanded services to include drive-through testing and in-home HIV tests for those who were unable to get to our clinic or were concerned about in-person care.

Our priority has and will always be the health and well-being of our clients. During 2020 Radiant Health Centers remained committed to reaching out to those in need of services and maintaining the highest level of care for clients, including those who were most vulnerable during this time of uncertainty.

We give special thanks to our frontline medical team and case management staff for their dedication and service, and to the entire Radiant Health Centers team for their devotion to support those most in need.

Yours in service,

Phil Yaeger and David Harrod

RADIANT HEALTH CENTERS’ IMPACT

THANKS TO our supporters and donors, Radiant Health Centers continues to provide medical and supportive care navigation to Orange County’s LGBTQ+ community. Your generosity has contributed to the following impact:

2,780 clients served through direct care

6,290 individuals reached through education and outreach efforts
Medical Services

Clients who come to Radiant Health Centers for care are treated with dignity, respect and, above all, compassion. Our team of medical professionals provide high quality sexual healthcare that meet individual needs through testing and treatment.

1,047 Number of individuals provided with medical services

Testing provided for HIV, STD and HepC.

Treatment includes PrEP, PEP and Rapid ART

PrEP is a daily pill that is used to prevent HIV in someone who is HIV negative. PrEP is extremely effective at protecting individuals from an HIV transmission when taken every day.

PEP is a post-exposure prophylaxis prescribed to those who have potentially been exposed to HIV to prevent becoming infected. PEP must be started within 72 hours after possible exposure to HIV.

Rapid ART provides rapid initiation of medical treatment for those testing positive for HIV. Most of our clients receive prescription for treatments the same day, but all will get treatment within 3-5 days of seeking care. The sooner an individual is treated, the sooner HIV will become undetectable and untransmittable.

Mental Health Counseling

Radiant Health Centers provides culturally competent mental health services that are sensitive and responsive to the individual needs of our clients. Services provided include mental health assessment, individualized treatment and goal planning through individual and group therapy, couples and family therapy, and age-appropriate therapy for children and the elderly. Most of our counseling services are open to the LGBTQ+ community regardless of their HIV status.

264 Number of individuals provided with mental health counseling

Case Management

Radiant Health Centers case managers help our clients overcome obstacles that may prevent them from living independent, healthy lives such as, insecure housing, lack of proper nutrition, access to transportation and mental health concerns. We treat the whole person which provides for greater success.

1,292 Number of individuals provided with case management

“GOOD AFTERNOON, I would like to inform you that I had the most remarkably good interactions with everyone I have been in contact with at Radiant Health Centers. Starting from the first phone call seeking help and continued with every aspect of this process. The receptionist, Stephanie, David, Rob, and my case manager Bridgette have made this journey easy and painless. I appreciate the hard work your team puts in. Thank you.”

—EMAIL FROM AN APPRECIATIVE CLIENT
Housing

Reliable and secure housing is crucial to everyone’s wellbeing and the first step to living a healthy life. Radiant Health Centers provides a range of housing-related services for eligible clients through financial assistance for rent and mortgage payments, help with utilities, rental deposits, emergency and short-term supportive housing, and life skills workshops in English and Spanish.

460 Number of households served

Nutrition Services

Radiant Health Centers’ food pantry and nutritional program provides clients with fresh fruits and vegetables, high-quality groceries, vitamins, nutritional supplements and nutrition education through our on-site food pantry and home deliveries. Our registered dietitian on staff helps clients in need of nutritional counseling to insure proper nutrition.

Radiant Health Centers has also partnered with Project Angel Food to offer medically tailored meals to clients with additional health issues such as diabetes or cancer. All meals are tailored to the specific nutritional needs of these clients.

1,027 Number of households provided with nutrition services

RADIANT HEALTH CENTERS’ MENTAL HEALTH COUNSELOR SHARES A CLIENT’S STORY:

I began working with my client Robert a little over a year ago and I am truly thankful we were able to continue our sessions throughout the past difficult year. Robert was worried that we would have to terminate our regular meetings due to the pandemic and he was so appreciative when we were able to stay connected remotely. He also shared how impressed he was by our staff who worked tirelessly to keep Radiant Health Centers’ services running despite the challenges presented by COVID and how he has felt supported by our team from his very first visit.

I am proud to report that through the individual therapy and virtual groups that Robert attended he was able to maintain the crucial support he needed as he navigated his recovery of substance abuse during such stressful year. Not only is he maintaining his sobriety, but he is thriving. He is now attending High School Diploma classes remotely thanks to the confidence he gained through our group and individual therapy.

I want to personally thank our donors and funders who share our vision of healthcare equity for our LGBTQ+ community. Your generosity allows me the opportunity to make a positive difference in someone’s life and there is no greater accomplishment. Thank YOU!
Outreach and Education

Radiant Health Centers’ Health Education & Outreach efforts inform and teach the public about LGBTQ+ health equity, as well as, how to avoid HIV transmission and how to know your status. Our creative team used virtual platforms to stay connected to our community and delivered lifesaving sexual health education to thousands.

6,290 Number of individuals reached through education and outreach

Transportation

Getting to appointments can be challenging for most of our clients. To eliminate this barrier to care, Radiant Health Centers provides transportation services through taxi service, bus rides, van service and Lyft rides.

210 Number of individuals provided with transportation services

Family and Children’s Program

Although COVID 19 presented us with great challenges particularly pertaining to our Family and Children’s program, we were still able to stay connected to our families and kids. Our Kids Club continued remotely, and we provided much needed financial assistance to our families and delivered COVID care packages, back to school supplies and holiday food and gift cards that were gratefully received throughout the year.

100 Number of children and family members assisted through our Family and Children’s program

LETTER OF GRATITUDE

I’m writing to thank you for all that you have done for my son this past year. He has shared that you have provided him a great deal of care and was especially thankful for the opportunity to communicate with his care coordinator weekly while he was living in the motel.

This communication helped him to focus on improving his life and follow instructions on his treatment plan. He is determined to achieve his life objectives to get better, feel normal and secure a job. He now has faith that life is good and strives to surround himself with positive, good people who will assist him to overcome difficulties and accept the person he is.

Thank you for all that you have done to make him a stronger, more confident person.
Benefits Counseling

Radiant Health Centers offers benefits counseling for our clients needing help navigating the complicated benefits process through eligibility screenings and payment assistance.

692 Number of households provided with benefits counseling

Trans Awareness Project

Radiant Health Centers’ Trans Awareness Project (TAP) was formed to build a community with transgender people and their allies across Orange County through advocacy, health education, support, and empowerment.

Transgender people face inequities that stem from discrimination, stigma, harassment, poverty, and a lack of trans-specific health information. Through a collaborative effort, TAP aims to address the needs of the transgender population in Orange County especially Trans people living with HIV and bring attention to the health disparities that affect trans people and their families.

Aging with PRIDE Program

Radiant Health Centers launched the Aging with PRIDE program in 2019, made possible in part through a grant from the Council on Aging, to meet the ever-changing needs of our clientele ages 60 and over.

The Aging with PRIDE program includes specialized case management, mental health services and coordinated care to address depression and isolation and to keep mature clients active and empowered so they can manage all aspects of their health - physical, mental and spiritual.

Volunteers

Radiant Health Centers’ dedicated volunteers added tremendous value to the lives of our clients during this difficult year. We are truly grateful for those that allowed us to continue our pantry service and delivered meals to vulnerable clients who were confined to their homes. Thank you for your generous commitment of time.

174 Number of volunteers
AIDS Walk OC 2020

Due to the COVID 19, Radiant Health Centers was forced to host their first virtual AIDS Walk shifting mid-stream from a planned in-person Walk to a virtual Walk hosted through social media. Even with this unusual format, our 2020 Walk raised more than $95,000 and brought us closer to ending the HIV epidemic in Orange County.

Special thanks to our AIDS Walk Chair, Felicity Figueroa.

Thank you to those who participated and donated to AIDS Walk OC 2020 and to our Walk sponsors listed below.

AES, AVITA Pharmacy, Gilead, Kaiser Permanente, Room and Board, Moca Foundation and the Orange County Register

Back to The Future Gala

As stay-at-home order continued due to COVID, Radiant Health Centers continued to conduct fundraising events virtually. For the first time in the agency’s history, we held our annual gala via telecommunications with a Zoom VIP reception and a recorded and live-stream main event that raised more than $180,000.

The gala theme, “Back to The Future” highlighted the past, present and future of Radiant Health Centers from our early years caring for those who were dying from HIV and AIDS to a comprehensive social service provider, to our present time where we are providing crucial medical testing, treatment, and care navigation in addition to our basic needs care.

Radiant Health Centers’ first annual Compassion Award was presented to Jeanne and Gideon Berstein in honor of their son Blaze.

The night of our gala was a wonderful way to connect with our friends in support of our common goal to end the HIV epidemic.

Special thanks to our Gala Co Chairs, Zach Abrams and Adrienne Matros.

Thank you to those who participated and donated to our Gala and to our Gala sponsors listed below.

Avita Pharmacy, Gilead, Janssen/Johnson & Johnson, Pacific Life and Union Bank
# Financials

## Statement of Activities

Year ended February 28, 2021 \((\text{Restricted and Unrestricted})\)

### Support and Revenue

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Drug Program Revenues</td>
<td>$5,533,900</td>
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<tr>
<td>Public Grants</td>
<td>$4,924,400</td>
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<tr>
<td>Contributions &amp; Private Grants</td>
<td>$666,100</td>
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<tr>
<td>Loan Forgiveness</td>
<td>$607,800</td>
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<td>Special Events (Net of expenses)</td>
<td>$219,800</td>
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<td>Other Revenues</td>
<td>$18,100</td>
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<tr>
<td>Donated Goods &amp; Services</td>
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<td><strong>Total Support and Revenues</strong></td>
<td><strong>$11,980,400</strong></td>
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### Expenses:

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<th>Description</th>
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<tbody>
<tr>
<td>Total Program Expenses</td>
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<tr>
<td>General and Administrative</td>
<td>$777,500</td>
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<tr>
<td>Fundraising and Development</td>
<td>$649,700</td>
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<tr>
<td><strong>Expenses Summary</strong></td>
<td><strong>$11,589,600</strong></td>
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<tr>
<td>Change in net assets</td>
<td>$390,800</td>
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<tr>
<td>Net Assets beginning of the year</td>
<td>$2,864,600</td>
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<tr>
<td><strong>NET ASSETS END OF YEAR</strong></td>
<td><strong>$3,255,400</strong></td>
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## Statement of Financial Position

February 28th, 2021

### Assets

<table>
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<tr>
<th>Description</th>
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<tbody>
<tr>
<td><strong>CURRENT ASSETS:</strong></td>
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<tr>
<td>Cash &amp; cash equivalents</td>
<td>$1,608,200</td>
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<tr>
<td>Grants receivable</td>
<td>$1,792,200</td>
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<tr>
<td>Drug program receivable</td>
<td>$327,300</td>
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<tr>
<td>Pledges receivable</td>
<td>$213,300</td>
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<tr>
<td>Other current assets</td>
<td>$152,300</td>
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<tr>
<td><strong>Total Current Assets</strong></td>
<td><strong>$4,093,300</strong></td>
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<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td><strong>NONCURRENT ASSETS:</strong></td>
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</tr>
<tr>
<td>Property and equipment, net</td>
<td>$156,200</td>
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<tr>
<td>Other noncurrent assets</td>
<td>$25,400</td>
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<tr>
<td><strong>Total Noncurrent Assets</strong></td>
<td><strong>181,600</strong></td>
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<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$4,274,900</strong></td>
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### Liabilities and Net Assets

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<th>Description</th>
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<td><strong>CURRENT LIABILITIES:</strong></td>
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<tr>
<td>Accounts payable</td>
<td>$371,200</td>
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<td>Accrued payroll, retirement and taxes</td>
<td>$187,200</td>
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<tr>
<td>Accrued compensated absences</td>
<td>$310,900</td>
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<td><strong>Total Current Liabilities</strong></td>
<td><strong>$869,300</strong></td>
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<td>SBA EIDL Loan Payable</td>
<td>$150,000</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>1,019,300</strong></td>
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</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td><strong>NET ASSETS:</strong></td>
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<tr>
<td>Without donor restriction</td>
<td>$3,007,500</td>
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<tr>
<td>With donor restrictions</td>
<td>$248,100</td>
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<tr>
<td><strong>Total net assets</strong></td>
<td><strong>$3,255,600</strong></td>
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<tr>
<td><strong>TOTAL LIABILITIES AND NET ASSETS</strong></td>
<td><strong>$4,274,900</strong></td>
</tr>
</tbody>
</table>
Donors and Funders

SPECIAL THANKS TO OUR DONORS AND FUNDERS

Your Support Makes A Profound Impact On The Lives Of Those We Serve

$100,000+
California Department of Public Health
CDC
City of Irvine
Council on Aging Southern California
Essential Health Access
Orange County Health Care Agency

$50,000-$99,999
Gilead Sciences
UniHealth Foundation

$25,000-$49,999
Anaheim Community Foundation
City of Santa Ana
Duane J. Vaigrt, M.D. & Jeff L. Benedick
Hoag Memorial Hospital Presbyterian
Jeffrey D. Elder & Karla Kjellin-Elder
Kroger Foundation
Meals on Wheels Associate of America
The Capital Group Companies Charitable Foundation
ViiV Healthcare Company

$15,999-$24,999
Anonymous
Adrienne & Rick Matros
Avita Pharmacy
Elliott Kornhauser, M.D. & Joe C. Baker, D.M.D.
Howard Gleicher & Damon Chen
Medtronic
Michelle K. & Cheryl Nault
O.L. Halsell Foundation
Orange County Community Foundation
Pacific Life Foundation
Philip Yaeger
Roger D. Reading

$10,000-$14,999
Anonymous
Broadway Cares/Equity Fights AIDS, Inc.
Edwards Lifesciences, LLC
Johnson & Johnson/ Janssen Pharmaceuticals
M.A.C. AIDS Fund
Sidney Stern Memorial Trust
Union Bank Foundation
Vincent N. Khristov

$5,000-$9,999
Anonymous
AES Huntington Beach, LLC
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City of Fullerton
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Irving & Nancy Chase
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Ironman Foundation
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Korey Jorgensen
Mark Guillod, CPA &
Alan H. Miller, D.D.S.

Patrick M. Stanton and
Jared Szymanski
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The AIDS Institute Inc.
Whole Foods Market
Community Giving Program
Zach & Dan Abrams

$1,000-$2,499
Advantage Healthcare Services
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Arlana Greenberg
Arlis Reynolds
Barbara Rycroft
Benjamin D. & Judy Rubin
Bradford J. Engelland & Jon
Stordahl
Chris & Meredith Bragg
Claudia A. Looney
Daniel G. Garza
David & Aileen Morgan
David L. Mershimer
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Fund
Fidelity Charitable Gift Fund
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John O’Leary
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Lenny Beer & Suzy Deitz
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Ralph Stern
Reed Investment Company
Robert G. Haskell
Sandy & Linda H. Smith
Scott J. Christian &
Vincent E. Bennett
Scott Quigle
Susan Caumiant
The PIMCO Foundation
Timothy Braham
Wright On Communications
FULFILLING OUR VISION TO PROVIDE

LGBTQ+ healthcare equity and the end of the HIV epidemic in Orange County.