



Director of Clinical and Case Management Services

Radiant Health Centers (RHC), seeks a Director of Clinical and Case Management Services who has proven leadership capabilities to drive departmental expansion, manage and analyze data to inform program decisions, strong budgetary experience and key management experience in leading teams and work groups.

With a team of caring and committed individuals and hundreds of dedicated volunteers, RHC is working to eliminate the stigma and overcome health disparities impacting the Lesbian, Gay, Bisexual, Transgender, Queer + (LGBTQ+) community by providing healthy and compassionate care options.

RHC is the largest Orange County provider for such healthcare services and is currently expanding its capacity with plans to create a dedicated Federally Qualified Health Center (FQHC) for the LGBTQ+ community.

The Director of Clinical and Case Management Services will:

- Create departmental strategic plan then translate into program action plans. Provide leadership for the development, implementation, management and evaluation of plans
- Provide exemplary, innovative, collaborative, and dynamic leadership, and support team participation throughout the organization
- Seek, administer and monitor grants and assist Chief Program Officer by developing and implementing budget
- In conjunction with Quality Assurance staff, responsible for quality assurance for required documentation. Ensures proper handling and transfer of documents and records
- Utilize data to track and report program performance and progress and identify areas of improvement to promote organizational growth

The ideal candidate will have the following qualities and qualifications:

- Must have experience working with individuals who have experienced homelessness, who have traumatic histories, identify as LGBTQ+, are gender non-conforming and/or who often face multiple issues and have complex needs.
- Excellent project management skills, ability to balance multiple priorities with proven ability to anticipate challenges, solve problems and maintain a calm demeanor in high-pressure situations
- Strong budget management experience
- Proven ability to drive expansion of a department
- Experience training, mentoring, and supervising staff and teams with the proven ability to foster a healthy, balanced and accountable environment for staff
- Four years of leadership experience with increasing responsibility of a comparable team size preferred
- Ability to provide clinical supervision (Strongly preferred)
- Master of Social Work, Counseling or related degree required (LCSW or LMFT strongly preferred)

How to Apply

To apply for the Director of Clinical and Case Management Services position, please forward a cover letter and resume using one of the following methods:

- Email your resume and cover letter to losborn@radianthealthcenters.org.
- Mail to Radiant Health Centers, Attn: Lisa Osborn, 17982 Sky Park Circle, Ste J, Irvine, CA 92614
- Fax to (949) 809-5779

RHC is an equal opportunity employer