Compassionate care for all.

Radiant Health Centers
Annual Report 2019-2020
In addition to our support and prevention services, we now provide medical care that includes:

• PrEP and PEP prescriptions
• Rapid Antiretroviral (ART) treatment
• Sexual healthcare
• Family planning services

This accomplishment brought us closer to creating a “One Stop Shop” to bring comprehensive healthcare for the LGBTQ+ community under one roof.

At the writing of this annual report, Radiant Health Centers is four months into a global pandemic, which changed our world overnight and has forced us to provide care in new and innovative ways. We are extremely proud of our team who had to adjust, with no warning, to a new normal without disrupting services for our vulnerable clients.

• Our pantry services remained in operation with minimal adjustments, and we were able to offer safe access for clients to pick up food orders and have food orders delivered to their homes.
• Our mental health providers, who saw an increase in referral of 300%, were able to maintain connection with their existing and new clients via phone and telehealth platforms.
• Our housing department continued to meet the growing need of those who were newly seeking financial assistance and emergency housing due to job loss.
• HIV testing was made available for our clients through in-home testing kits.

We at Radiant Health Centers are not new to dealing with adversity. Thirty-four years ago, we founded our organization to address the devastation being caused by the HIV/AIDS epidemic. We didn’t back down then and we’re not backing down now. We will continue in our fight to provide the LGBTQ+ community care that is compassionate and comprehensive while serving those living with and affected by HIV.

We thank you for standing with us throughout this journey.

Yours in service,

Phil Yaeger and Mark Gonzales

LETTER FROM RADIANT HEALTH CENTERS’ CEO AND BOARD CHAIR

At the end of our fiscal year February 2020, Radiant Health Centers was thrilled to achieve our ambitious goal of adding medical care to the list of services we offer to our clients.

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OUR MISSION
Radiant Health Centers provides the LGBTQ+ community medical services that are compassionate and comprehensive while continuing to serve those living with and affected by HIV.
Clients who come to Radiant Health Centers for care are treated with dignity, respect and, above all, compassion. Our team of medical professionals and social service staff are passionate about health equity and believe everyone deserves high quality healthcare.

HIV testing is a priority for Radiant Health Centers. We are committed to putting an end to the HIV epidemic in Orange County through HIV prevention, care and treatment.

STIs are very common, and anybody can talk to our medical providers about getting tested. Not all STIs have symptoms, so the only way to ensure that you do not have an STI is to get tested.

HepC testing is recommended for those who have certain medical conditions, like chronic liver disease and HIV, and/or those who are exposed to blood or were born to a mother with HepC.

Radiant Health Centers offers Prescriptions for Pre-Exposure and Post-Exposure Prophylaxis, as well as Rapid ART treatment for those testing positive for HIV.

PrEP is a daily pill that is used to prevent HIV in someone who is HIV negative. PrEP is extremely effective at protecting individuals from an HIV transmission when taken every day.

PEP is a post-exposure prophylaxis prescribed to those who have potentially been exposed to HIV to prevent becoming infected. PEP must be started within 72 hours after possible exposure to HIV.

Rapid ART provides rapid treatment for those testing positive for HIV. Most clients receive prescription for treatments the same day, but all will get treatment within 3 days of seeking care. The sooner an individual is treated, the sooner HIV will become undetectable and untransmittable.

Radiant Health Centers provided the following:

1,914 Number of clients tested for HIV
1,171 Number of clients tested for STIs
317 Number of clients tested for Hep C
1,670 Number of PrEP Referrals/prescriptions
126 Number of PEP Referrals/prescriptions
492 Number of clients who participated in prevention support groups and HIV support groups

HIV Prevention Programs

SOMOS OC An HIV prevention program that has been specifically tailored to address the needs of young Latino monolingual Spanish speaking gay and bisexual men, ages 18-49 living in Orange County.
314 Number of clients served

OMG An HIV prevention program that has been specifically tailored to address the needs of young Latino bilingual English/Spanish speaking gay and bisexual men, ages 18-49 living in Orange County.
145 Number of clients served

Positive Impact A multisession, small-group, skills-building program for Latino men ages 18-49 living with HIV/AIDS. The program is designed to reduce participants’ stress related to safer sexual behaviors and disclosure of their serostatus to family, friends, and sex partners.
33 Number of clients served

Positively Speaking Trained individuals living with HIV conduct outreach to raise awareness about HIV prevention through testimonials to students, civic organizations, clubs and anyone interested in learning more about stopping the virus.
1,895 Number of individuals reached
Social Services

Case Management
Radiant Health Centers case managers help our clients overcome barriers to receiving medical care and social services, including housing, meals, transportation and mental health counseling, which are crucial components to the well-being of those we serve.

1,109 Number of unduplicated clients served
1,900 Number of hours of face to face counseling
12,614 Number of hours of service coordination

Housing
Reliable and secure housing is crucial to everyone’s wellbeing and the first step to living a healthy life. Radiant Health Centers provides a range of housing-related services for eligible clients through financial assistance for rent and mortgage payments, help with utilities, rental deposits, emergency and short-term supportive housing, and life skills workshops in English and Spanish.

199 Number of unduplicated households served
87 Number of clients in Life Skills Workshops
61 Number of households receiving transitional housing
2,557 bed nights
159 Number of clients receiving rental assistance:
32 Number of clients receiving utility assistance and security deposits

Success Story: Your support is changing lives!

Bob was initially referred to Radiant Health Centers for housing assistance. He was reluctant to ask for more assistance because he was not comfortable receiving more help than he was already getting.

After some conversations with RHC staff, Bob agreed to meet with our housing case manager for an assessment. He had been out of work for a year and his partner was only able to get a part-time food service job. They were incurring debt and their situation was getting worse. RHC staff knew they could be of assistance.

With the help of RHC’s housing program, Bob and his partner were able to manage their financial situation while getting back on their feet. At one point Bob was working 3 part-time jobs and still not able to manage expenses. Eventually, both he and his partner were able to find good-paying full-time jobs and were removed from housing assistance.

Despite having the advantage of good educations, this couple still had challenges resulting from their financial setbacks. Thanks to the services provided through Radiant Health Centers they were able to maintain their housing until they found means to improve their situation.

Transportation
Getting to appointments can be challenging for most of our clients. To eliminate this barrier to care, Radiant Health Centers provides transportation services through several channels.

259 Number of unduplicated clients served
3,708 Number of transportation trips through taxi service, bus rides, van service and Lyft rides

Nutrition Services
Radiant Health Centers’ food pantry and nutritional program provides clients with fresh fruits and vegetables, high-quality groceries, vitamins, nutritional supplements and nutrition education through our on-site food pantry and home deliveries. Our registered dietitian on staff helps clients in need of nutritional counseling to insure proper nutrition.

Radiant Health Centers has also partnered with Project Angel Food to offer medically tailored meals to clients with additional health issues such as diabetes or cancer. All meals are tailored to the specific nutritional needs of these clients.

386 Number of unduplicated households served
5,697 Number of food orders provided
91,152 Number of meals provided – 1,600 of which were medically tailored meals
524 Servings of nutritional supplements provided
186 Number of clients seen by our registered dietician

Mental Health Counseling
Radiant Health Centers provides culturally competent mental health services that are sensitive and responsive to the individual needs of our clients. Services provided include mental health assessment, individualized treatment and goal planning through individual and group therapy, couples and family therapy, and age-appropriate therapy for children. We serve the broader LGBTQ+ community regardless of their HIV status.

278 Number of unduplicated clients served
5,041 Number of hours of face-to-face mental health counseling
2,009 Number of individual counseling sessions
13 Number of family/couple’s sessions

Benefits Counseling
Navigating insurance benefits can be extremely complicated. To assist with this important resource for care, Radiant Health Centers offers full-time benefits counseling for our clients.

115 Number of unduplicated clients served
568 Number of eligibility screenings
75 Number of clients assisted with health insurance premium payments
36 Number of clients assisted with mental health and medical co-payments
18 Number of clients assisted with medication payments
Family and Children’s Program
Radiant Health Centers’ Family and Children’s program offers children and family members infected or affected by HIV a safe environment where they can express their feelings, learn new skills, interact with others and gain HIV knowledge.

Our enrichment programs include sports, arts and educational courses. We also offer a three-day family camp for families who are affected and infected by HIV/AIDS. The camp is often the only vacation the children experience with their family during the year.

Our Emergency Fund is designed to help families who are experiencing unforeseen expenses or a personal or financial crisis.

Volunteers
Radiant Health Centers’ dedicated volunteers add tremendous value to the lives of our clients. Whether assisting in the food pantry, performing office tasks or volunteering at our events. We are truly thankful for the support of this dedicated and compassionate group of individuals.

Specialized Programs and Projects

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Trans Awareness Project
Radiant Health Centers’ Trans Awareness Project (TAP) was formed to build a community with transgender people and their allies across Orange County through advocacy, health education, support, and empowerment.

Transgender people face inequities that stem from discrimination, stigma, harassment, poverty, and a lack of trans-specific health information. Through a collaborative effort, TAP aims to address the needs of the transgender population in Orange County, especially Trans people living with HIV, and bring attention to the health disparities that affect trans people and their families.

Aging with PRIDE Program
Radiant Health Centers launched the Aging with PRIDE program in 2019, made possible in part through a grant from the Council on Aging, to meet the ever-changing needs of our clientele ages 55 and over.

The Aging with PRIDE program includes specialized case management, mental health services and coordinated care to address depression and isolation and to keep mature clients active and empowered so they can manage all aspects of their health - physical, mental and spiritual.

Outreach and Education Efforts
Radiant Health Centers’ Health Education & Outreach efforts inform and teach the public about LGBTQ+ health equity, as well as how to avoid HIV transmission and how to know your status. Knowing your status and how to prevent HIV transmissions are essential to eliminate HIV transmissions.

Number of unduplicated children and family members served:

- 3 HIV+ teens in Positive Youth program
- 85 children and family members in Family Camp
- 11 families getting Emergency funds
- 15 youth in Segerstrom Center visual arts program
- 87 families received holiday and food baskets
- 10 youth in Tilly’s Life Center workshops
- 95 children and youth received back to school supplies
- 204 Number of unduplicated children and family members served
- 15 Kids Club members

Total number of volunteers:
495

Total number of volunteer hours:
24,422

Total value of volunteer efforts:
$731,432

Total number of individuals reached:
5,624
In FY 2019-2020, AIDS Walk OC raised more than $145,000 for Radiant Health Centers’ and brought us closer to ending the HIV epidemic in Orange County. The family friendly walk took place on the Huntington Beach boardwalk attracting more than 300 walkers. Radiant Health Centers’ AIDS Walk OC is one of the oldest AIDS Walks in the U.S. and, like all the AIDS Walks across the country, makes an immediate impact in the lives of those in the community living with HIV/AIDS. In just the last eight years, AIDS Walk OC has raised more than $3 million, helping to provide needed care for those infected and affected by HIV/AIDS in Orange County California.

Special thanks to those who participated and donated to AIDS Walk OC 2019!

**Orange County Ride for AIDS**

In FY 2019-2020, Orange County Ride for AIDS raised more than $57,000 for Radiant Health Centers’ services included: testing, counseling, social services and education for thousands of individuals. The event, which took place at Irvine Civic Center, is Radiant Health Centers’ one-day weekend ride that raises funds to support the organization’s services and programs offered to those living with HIV in the community.  

“Each year we receive an overwhelming amount of love and support at our AIDS Walk and Ride,” said Phil Yaeger, CEO & executive director. “We couldn’t be more thankful for the support and advocacy efforts in our community towards ending the AIDS epidemic in Orange County. The lifesaving programs and services we offer wouldn’t be possible without it.”

Special thanks to those who participated and donated to Orange County Ride for AIDS!

**Cirque Rouge Gala**

Radiant Health Centers’ Annual Gala, “Cirque Rouge,” raised more than $225,000 that supports Radiant Health Centers’ services for the LGBTQ+ community, along with the social services programs that help individuals living with HIV and AIDS in Orange County. During the evening, we announced a generous gift from the trust of Leslie A. Timmons in the amount of $700,000, presented by Leslie’s friends and trust managers, Bill Lawrence and Jeff Stuckhardt, bringing the total announced for the evening over $900,000.  

Cirque Rouge, held on February 15 at Santa Ana’s Yost Theatre, brought the excitement of the big top to Orange County and featured dinner, dancing and entertainment that thrilled and excited with daring circus acts.  

“The night was absolutely wonderful, and we are so grateful to our generous supporters,” said Larry Will, Radiant Health Centers’ gala committee co-chair. “The funds raised will make a tremendous difference in the lives of individuals who depend on the healthcare, counseling and food services they receive from Radiant Health Centers.”

Special thanks to those who participated and donated to Cirque Rouge Gala!
**FINANCIALS AT A GLANCE**

**MAJOR SOURCES OF FUNDS FY 2020**
- Drug Program Revenues: 43.0%
- Public Grants: 38.7%
- Contributions: 10.8%
- Private Grants: 3.6%
- Special Events: 2.2%
- Donated Goods & Other: 1.7%

**STATEMENT OF ACTIVITIES**
Year ended February 29, 2020 (Restricted and Unrestricted)

**SUPPORT AND REVENUE**
- Drug Program Revenues: $4,847,500
- Public Grants: 4,367,800
- Contributions: 1,221,200
- Private Grants: 405,300
- Special Events (Net of expenses): 244,600
- Donated Goods & Other: 188,800
- Total Support and Revenues: $11,275,200

**EXPENSES:**
- Total Program Expenses: $8,940,300
- General and Administrative: 534,400
- Fundraising and Development: 583,100
- Special Events (Net of expenses): 244,600
- Donated Goods & Other: 188,800
- Total Expenses Summary: 10,057,800
- Change in net assets: 1,217,400
- Net Assets beginning of the year: 1,647,200
- NET ASSETS END OF YEAR: $2,864,600

**PROGRAM EXPENSE DETAILS**
- Drug Program Expenses: $3,530,400
- Clinical, Testing & Education: 1,185,500
- Housing Support: 963,000
- Transportaion & Other: 263,300
- Total Program Expenses: $8,940,300

**STATEMENT OF FINANCIAL POSITION**
February 29th, 2020

**ASSETS**
- Cash & Cash Equivalents: $4,626,900
- Grants Receivable: 1,069,800
- Drug Programs Receivable: 345,100
- Other Noncurrent Assets: 140,700
- Total Current Assets: $3,374,100
- Total Assets: $3,550,800

**LIABILITIES AND NET ASSETS**
- Accounts Payable: $352,700
- Accrued Payroll & Taxes: 132,500
- Accrued compensated absences: 200,900
- Total Current Liabilities: $686,100
- Total Liabilities and Net Assets: $3,550,800
**Donors and Funders**

**SPECIAL THANKS TO OUR DONORS AND FUNDERS**

**Your Support Makes A Profound Impact On The Lives Of Those We Serve**

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FULFILLING OUR VISION TO PROVIDE
LGBTQ+ healthcare equity and end the HIV epidemic in Orange County.

We thank you for standing with us throughout this journey.